

**The Organization**

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A privately-owned global life sciences company focused on reversing chronic illness and improving health, Metagenics, Inc.® serves tens of thousands of health care professionals and more than a million patients throughout the world. Metagenics holds more than 40 proprietary formula patents for use in nutritional aids, medical foods and pharmaceuticals. This case study highlights the deployment of a SonicWALL® Clean VPN using SonicWALL Aventail® E-Class SSL VPN and SonicWALL Network Security Appliance (NSA) 3500 devices at Metagenics.

SonicWALL spoke with the Andrew Lim, IT Manager at Metagenics, about the remote access challenges confronting the nutrition industry, and the ways his organization has deployed a SonicWALL Clean VPN solution to provide a comprehensive secure remote access solution.

**Q.: *How many of your network users connect remotely?***

**A.:** We have about 150 remote users who connect to our corporate resources over the SSL VPN. Most of these are field sales practitioners, but it also includes IT staff, contractors and executive staff.

**Q.: *What challenges were you previously confronting with your remote access?***

**A.:** Previously, we were using an IPSec VPN for our remote users, but it didn't tie in to our Active Directory, so we had to create each account manually. It could sometimes take up to an hour to set up just one account.

**Q.: *Why did you consider SSL VPN?***

**A.:** I wanted more flexibility, but I also need security and performance. I was particularly concerned about intrusions and spyware. I expect 100 percent control over our remote access.

**Q.: *What made you choose SonicWALL?***

**A.:** We were running a seminar where we needed a large group of people connected simultaneously at high performance. We looked at Juniper® and Cisco®, but the SonicWALL Aventail solution was easier to manage. We set it up for the seminar with help from a SonicWALL engineer and it did the trick nicely, so we decided to buy it.

**Q.: *How does the solution provide you with a Clean VPN?***

**A.:** We run all inbound and outbound SSL VPN traffic from the SonicWALL Aventail appliance through our SonicWALL NSA 3500 firewall. This gives us granular access control and intrusion prevention at high performance levels.

**Q.: *How has the solution made secure remote access easier to manage?***

**A.:** Having the SonicWALL Aventail appliance is 100 percent better than before. We have about 120 remote users who rarely come into the office. The SonicWALL Aventail appliance integrates directly with our Active Directory. We just authorize certain groups to access specific resources. SonicWALL gives us granular control over external access, and over what individuals can access particular resources.

## Metagenics, Inc. Case Study

*"Now, our users just click on the SonicWALL portal link using their Web browser. Our sales force can safely log in anytime, anywhere to connect with CRM and other tools. Because it's fast and easy to setup, it encourages them to use it, making them more productive."*

–Andrew Lim  
IT Manager  
Metagenics, Inc.

### **Q.: How has the solution made remote access easier for your end users?**

**A.:** Now, our users just click on the SonicWALL portal link using their Web browser. Our sales force can safely log in anytime, anywhere to connect with CRM and other tools. Because it's fast and easy to setup, it encourages them to use it, making them more productive.

### **Q.: Have you deployed any other SonicWALL solutions?**

**A.:** We use SonicWALL Email Security. Accuracy rates have run 99.99 percent and my administrative overhead is minimal.

### **Q.: What advice can you offer other IT managers looking at similar solutions?**

**A.:** SonicWALL uses similar user interfaces across their product lines, which really saves a lot in the learning curve and makes their solutions easy to maintain. I've also seen how their product lines continue to grow along with our needs.

### **Case Study Solution Spotlight SonicWALL Clean VPN**

SonicWALL Clean VPN delivers the innovative dual protection of both SSL VPN and high-performance Unified Threat Management (UTM) that is required to protect the integrity of VPN access by establishing trust for your remote users and their endpoint devices, using enforced authentication, data encryption, and granular access policy. In addition, it secures the integrity of VPN traffic by establishing trust for this traffic, by cleaning and authorizing all inbound traffic for malware and checking all outbound VPN traffic in real time. This dual protection of SonicWALL Clean VPN provides a multi-layered approach that enables you to decrypt and decontaminate all authorized SSL VPN traffic before it enters your network environment.

### **SonicWALL Aventail E-Class SSL-VPN**

SonicWALL Aventail E-Class SSL VPNs offer the mobile workforce access to key applications and resources from anywhere, with unmatched granular security. SonicWALL engineers its E-Class SRA EX7000, EX6000 and EX-750 appliances to detect the identity and integrity of the endpoint device, protect enterprise resources with granular policy control and connect authorized users easily to mission-critical applications over all leading platforms from all leading devices. Easy to use and easy to control, E-Class SRA provides a single enterprise-class solution for remote access, extranets, mobility, wireless, disaster recovery, policy control and Network Access Control (NAC).

### **SonicWALL NSA Series**

The SonicWALL NSA Series applies next-generation UTM against a comprehensive array of attacks, combining intrusion prevention, anti-virus and anti-spyware with the application-level control of SonicWALL Application Firewall. With advanced routing, stateful high-availability and high-speed VPN technology, the NSA Series adds security, reliability, functionality and productivity to branch offices, central sites and distribute mid-enterprise networks, while minimizing cost and complexity.

### **SonicWALL Email Security**

SonicWALL Email Security appliances are easy-to-install and extremely effective at stopping all email threats at the SMTP gateway. This powerful solution protects organizations against threats including spam, phishing, viruses, Denial-of-Service and Directory Harvest Attacks, and compromised Zombie machines. These appliances also provide robust outbound email management for policy and regulatory compliance.

#### **SonicWALL's line-up of comprehensive protection**



NETWORK  
SECURITY



SECURE  
REMOTE ACCESS



WEB AND E-MAIL  
SECURITY



BACKUP  
AND RECOVERY



POLICY AND  
MANAGEMENT

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