

Today's computer networks are increasing in complexity, requiring more time and labor to properly manage and maintain them. Our NetMedic system simplifies network infrastructure management and monitoring, allowing you to focus on other aspects of your business.

ONE2ONE NetMedic works with single or multiple locations and provides monitoring, alerting, information reporting and functions that streamline administration and daily tasks for IT management and technicians. NetMedic, offered as a customer managed system or ONE2ONE Managed Service, is an invaluable consolidated tool to ease the burden on IT personnel and provide a detailed view into your infrastructure.

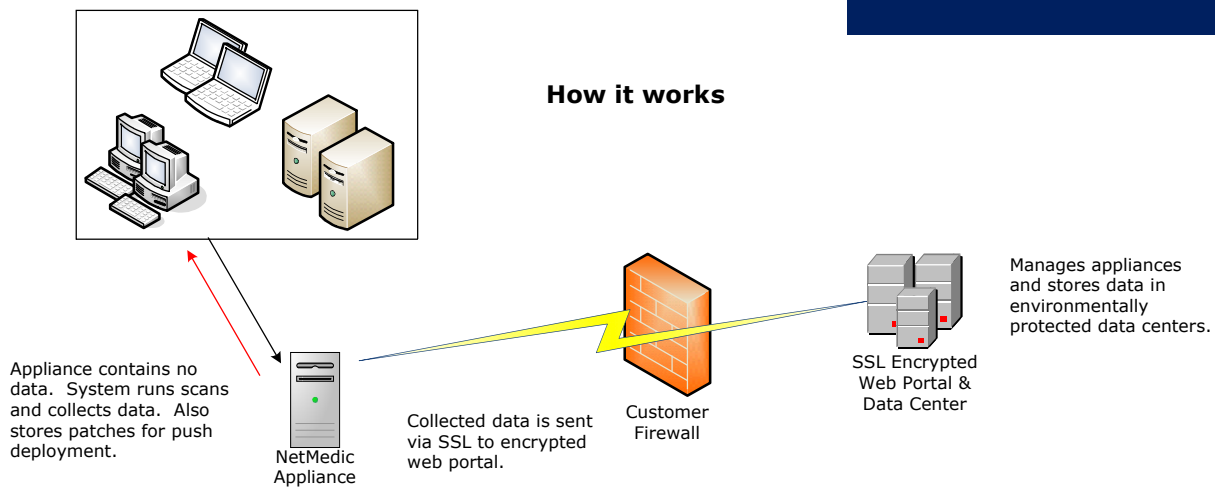
Identify problems before they escalate out of control. Eliminate the hassle, time and costs of multiple tools to perform routine maintenance tasks and gain insight and control into your infrastructure simultaneously. Contact **ONE2ONE** today for more information!

System Appliance Benefits

- Appliance based hardware requires no installation
- No expensive infrastructure required
- Identify problems before they exist
- Detailed documentation and reporting of your infrastructure
- Automatic network discovery details your infrastructure for you
- Automatic notification of server status and problems
- Identify and deploy missing OS patches
- Identify security vulnerabilities
- Instant visibility into device status

Managed Service Value Add

- Outsourced monitoring of your infrastructure
- Free your time of routine daily tasks
- Prioritized identification and notification of problems
- Optional automated patch management service
- Automatic notification to 3rd party vendors



| ONE2ONE NetMedic Feature / Component | Subscriber Self-Service | ONE2ONE Managed Service |
|---|-------------------------|-------------------------|
| Manual "Push" Patch Deployment | X | X |
| Scheduled/Automated Windows Patching | - | Optional |
| Computer Room Temp Monitoring | Optional | Optional |
| Inventory Alerts <ul style="list-style-type: none"> • Hard Drive Failure • Missing Microsoft Patches & Outdated AntiVirus • Blacklisted USB Device & Software Alerts | X | X |
| Windows Server Heartbeat Alerts (3mins) <ul style="list-style-type: none"> • Services / Drive Storage / TCP Port Response | X | X |
| Windows Event Log Alerts (10mins) <ul style="list-style-type: none"> • Application / System / Security / DNS Log Errors • Directory Service & File Replication Service Errors | X | X |
| Computer Info <ul style="list-style-type: none"> • BIOS Info / Hardware / Peripherals / Warranty Status • OS Details / Patches / Shares / Services • Installed Software / CD Keys / Printers | X | X |
| Computer Performance Testing | X | X |
| Network Performance Testing | X | X |
| Security Threats / Vulnerabilities | X | X |
| Warranty Information/Expiration | X | X |
| Print Job History (from each computer) | X | X |
| Internet Browsing History | X | X |
| Hardware & Software Inventory | X | X |
| "Green" Power Consumption/Cost | X | X |
| Network Topology (with Visio export) | X | X |
| Remote Control Integration (RDP/VNC) | X | X |
| Domain/URL Monitoring <ul style="list-style-type: none"> • Test URL access & load time | X | X |
| Mail Service Monitoring <ul style="list-style-type: none"> • Test mail server responses | X | X |
| Executive & Detailed Reporting <ul style="list-style-type: none"> • Over 25 reports w/exporting (CSV/PDF) | X | X |